CONTACT

Austin, TX
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SKILLS

- Figma & FigJam
- Design Systems
- User Research
- Wireframing
- Prototyping
- Design Ops
- HTML/CSS/JS
- Usability Testing

EDUCATION

B.S. in Design
University of Texas, Austin
2016 – 2020

SARAH JENKINS

Lead Product Designer — Enterprise SaaS & Design Systems

WORK EXPERIENCE

Lead Product Designer | CloudWave SaaS 2021 – Present

- Spearheaded multi-brand design system used by 60+ engineers and 12 designers across 4 product suites.
- Conducted 80+ customer discovery interviews, reducing onboarding churn by 28% through redesigned UX f
- Collaborated with product leadership on roadmaps, driving 4.8/5 CSAT rating on redesigned billing dashboar

Senior UX/UI Designer | Atelier Digital 2018 – 2021

- Delivered end-to-end design solutions for 15+ high-growth client web applications and mobile apps.
- Mentored junior designers and established standard accessibility (WCAG 2.1 AA) evaluation protocols.